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MOBILE HOUSING BOARD

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November 4, 2014

IMPORTANT CHANGES EFFECTIVE JANUARY 1, 2015

ALL HOUSING CHOICE VOUCHER PROGRAM PARTICIPANTS WILL BE:

- **ISSUED EMAIL ADDRESSES FROM MHB**
- **ALL UTILITY ASSISTANCE PAYMENTS WILL BE SENT TO ALABAMA POWER**
- **REMINDER NOTIFICATIONS WILL BE SENT TO YOU USING CALLING POST MESSAGING SYSTEM**

Dear Housing Choice Voucher Participant:

The Mobile Housing Board ("MHB") is pleased to announce two new initiatives to reduce cost:

1. Electronic communication for all Housing Choice Voucher (i.e., "Section 8") participants. We call this program *eHCVP Initiative*. **ALL** Housing Choice Voucher Program information from the Mobile Housing Board will be sent to your email address.

HCVP Email address: **Provided by mail**
Password: **Provided by mail**
How-to use: **<http://mobilehousing.org/HCVFAQ>**

2. **ALL** Utility Assistance Payments will be sent to Alabama Power. We will not print checks or deposit into your accounts. ALL MHB HCV participants Alabama Power accounts MUST BE IN THE HCV HEAD OF HOUSEHOLD NAME. WE MUST HAVE A COPY OF THE BILL BY DECEMBER 1, 2014 TO AVOID TERMINATION.
3. Calling Post Communications is a messaging system that will allow us to call, text or email important messages to you regarding your assistance. It is important that you update your case manager anytime you change your contact number.

Our office is committed to these initiatives! **UPON RECEIPT OF THIS LETTER CHECK YOUR eHCV EMAIL FOR YOUR WELCOME LETTER. YOU MUST CONFIRM RECEIPT OF OUR EMAIL BY SIMPLY CLICKING CONFIRM RECEIPT.** If you have questions regarding this process, please call 251-434-2300 to reach your case manager or you may email our office at www.ehcv.org. We are excited about these initiatives and believe they will enhance our services to you.

Sincerely,

Monica Griffin

Monica Griffin, Manager III

Cc: File